



Later-Life Learning: LEXICON of TERMS

Preface

This Lexicon of 110 English language terms from the field of later-life learning is a one product of the international project *ForAge for later-life learning: building on European experience* (2012-2015) funded in the Lifelong Learning Programme of the European Union (see http://www.foragenetwork.eu/en/).

The Lexicon contains definitions of terms and, in many cases, comments on their usage in discussions of later-life learning. It has been compiled by the Association for Education and Ageing (AEA), UK, one of the partners in the ForAge project. It has been through several drafts, each time growing in size. Each draft has been subject to comment by representatives of Project partners in 14 countries and other colleagues. Thus, although focusing on the English language, the Lexicon has been subjected to international and collective scrutiny.

The ForAge Project has been concerned with collecting together knowledge, ideas and experience about later-life learning in Europe and with making them available, in accessible formats, to different European audiences including policy-makers, researchers and practitioners. Through seeking to do so, however, important factors became clear. The boundaries of the field of later-life learning are both indistinct and contested. The language of later-life learning (at least, in English) can be ill-defined and inexact; sometimes its usage is unclear and confusing.

The case for the Project to construct a Lexicon was, therefore strong. The 110 terms have been chosen because, in a sense, they provide the parameters within which the Project believes that later-life learning is currently examined, discussed and debated. Of course, many of the

terms belong also to other stages and phases of lifelong learning. The definitions used in this Lexicon, however, have been adapted and refined to fit with their relevance to later-life learning. 43 of the 110 definitions have been taken from other published lexicons, glossaries and lists. The remainder have been devised by the Project. Many of these are stipulative definitions - that is to say, they propose boundaries and meanings for terms which have been used diffusely and/or lack clear meaning.

This Lexicon is not designed to monopolise or limit later-life learning in the future. Later-life learning is, hopefully, a field of knowledge, experience and practice whose time has yet to come. Its terminology, therefore, should expand and change and this Lexicon should be dynamic. The AEA intends to review and to revise it from time to time. Moreover, a Lexicon like this should stimulate debate. Surely not all of the definitions and comments which it contains are acceptable. Hopefully some of them are contentious. The Association for Education and Ageing and their ForAge colleagues will be pleased if the contents of the Lexicon stimulate debates or raise questions in the field of later-life learning. Equally they will be glad to receive comments or suggestions for improvement. Debates can conveniently be held in the interactive ForAge Forum section of the ForAge Project website (http://www.foragenetwork.eu/en/forum/. Comments can be made on the Facebook sites of both the ForAge Project (https://www.facebook.com/pages/ForAge-for-later-life-learning-building-on-European-experience/447577198673523?fref=ts and the Association for Education and Ageing (https://www.facebook.com/EducationandAgeing?fref=ts). They can also be sent to k.percy@hotmail.com

[This version of the Lexicon was published on 29/01/2015]

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Number	TERM	DEFINITION	Source of definition
1	Access	Conditions, circumstances, costs and requirements governing	NRDC
		admittance to education and training institutions or programmes	(adapted)
2	Accredited	Learning which leads to a recognised qualification	NRDC
	Learning		
3	Active Ageing	The process of optimising opportunities for health, participation and	WHO
		security in order to enhance the quality of life as people age. More	CINAGE
		extensive definitions include independence in activities, social	
		contribution, emotional connections, supporting people to adapt to	
		age-related limitations, resilience, creative leisure, sexuality, retaining	
		own values and removing structural barriers to participation	
4	Activity	Creative 'activity', sporting 'activity' and learning 'activity' are	ForAge
		frequently discussed in learning in later life literature as contributing	
		to the health and wellbeing of older people.	
5	Adult	Any person aged 16 years or older who has left the initial education	NRDC
		and training system. (16 is age of majority in some EU countries.	
		International surveys of adult literacy & numeracy tend to start at age	
		16).	
6	Adult education	General or vocational education provided for adults after initial	Cedefop
		education and training for professional and/or personal purposes.	
7	Adult learning	The entire range of formal, non-formal and informal learning activities	NRDC
		which are undertaken by adults after a break since leaving initial	
		education and training and which results in the acquisition of new	
		knowledge and skills.	

8	Age-friendly cities	Part of a WHO initiative to encourage active ageing by ensuring that	WHO (adapted)
		city-wide agencies co-operate to take account of the health,	
		participation and security of older people resident locally.	
9	Ageing	The process of growing old. A lifelong process, going on from cradle to	ForAge
		grave (N. American 'aging').	
10	Ageism	Prejudice and discrimination against a particular age group.	ForAge
11	Ageing	An ageing population is one in which the median age is increasing.	ForAge
	population	This phenomenon occurs when there is rising life expectancy and/or	
		declining birth rate of a country or region. Population ageing is most	
		advanced in the most highly developed countries. However, it has	
		now has slowed considerably in Europe and will have the greatest future impact in Asia.	
12	Andragogy	The art and science of helping adults learn. Andragogy acknowledges	LARA (adapted)
	0 0,	and builds on the independence of adults, their experience and their	
		desire to exert control over what and how they learn.	
13	Aspiration	Eager desire, hope, ambition, aim. Important that discourse on later-	ForAge
		life learning does not begin from the assumption that older people do	
		not have educational aspirations.	
14	Attitudes to	The attitudes of older people and of others to age and ageing. Positive	Mature (adapted)
	ageing	and negative views of ageing, learning, education and status can	
		contribute to the attitudes and beliefs of older people about	
		themselves, their roles and rights and the responsibilities of others.	
15	Autonomy	Self-governing, self-directing, independent. Often regarded as a key	ForAge
		overarching goal in education and learning for older people	
16	Barriers to	Situational (day to day life), institutional (rules and	NRDC
	learning	procedures), dispositional (attitudes to learning) and/or financial	
		factors which impede, dissuade from or prevent engagement in	
		learning activities	
17	Basic skills	The skills needed to live in contemporary society, e.g. listening,	Cedefop
		speaking, reading, writing, mathematics and ICT.	

18	Brainstorming	A spontaneous, stream-of-consciousness, workshop-based facilitation	ForAge
		technique to generate lists of ideas or solutions. Sometimes used with	
		older people as a way of stimulating learning & creative thinking	
19	Community-	Learning taking place in local communities, delivered by educational	NRDC (adapted)
	based adult	providers in collaboration with adults	
	learning		
20	Compensatory	At school level often used to describe help for marginalised groups to	ForAge
	education	overcome educational and social disadvantage. The notion of	
		compensatory learning is relevant to later-life learning when older	
		people are in a position to learn what they once wanted to learn, but	
		were not able to.	
21	Competence	Specific skills and abilities that underpin successful ageing and that	LARA
		enable the individual to maintain independence and active	
		participation in life.	
22	Creativity in	To do something new; to produce something out of the imagination;	ForAge
	learning	to try something out; to design something. Some argue that many	
		older people have the motivation, time and space to be creative in	
		learning. Certainly activities such as creative arts and creative writing	
23	Critical	are popular. Focuses on the ideological and socially constructed features of how	ForAge
23	gerontology	age is perceived. Argues that the nature of scientific data on ageing	TUTAge
	gerontology	cannot be separated from the approach and interests of researchers.	
24	Cultural capital	Knowledge, language, attitudes, values and lifestyle which give those	ForAge
		in the middle and upper classes an inbuilt advantage in the education	
		system. A factor influencing participation in later-life learning.	
25	Culture	The cumulative knowledge, experience, beliefs and values of	Mature
		individuals or a group of people. Older migrants, older members of	
		minority ethnic communities, older members of faith groups may, for	
		example, be among those who experience cultural barriers to	
		participation in learning and in the wider communities in which they	
		live. There may also be generational cultural barriers.	

26	Dementia	A chronic disorder of the mental processes caused by brain disease or	ForAge
		injury and marked by memory disorders, personality changes, and	
		impaired reasoning.	
27	'Demographic	The view that the growing proportion of older people in the	ForAge
	time bomb'	population (see "dependency ratio") will soon present policy makers	
		with a hitherto unheard-of challenge for the working age population,	
		which will face the "burdens" of pensions and care costs.	
28	Demography	The study of human populations, using statistics to examine such	ForAge
		aspects as the size, growth, structure and distribution of groups of	
		people. Demographic analysis can be applied to a particular population group, such as men and women aged over 65, and can	
		take account of changes across geographical space and across time, in	
		relation to dimensions such as birth, death, migration, and ageing.	
29	Dependency ratio	A measure showing the number of "dependents" (aged 0-14 and over	ForAge
		the age of 65) to the total working age population (aged 15-64) in a	
		society. The "old age dependency ratio" is predicted to increase as life	
		expectancy increases	
30	Differentiation	Teacher approaches to group learning which cater for individual needs	LARA (adapted)
		and expectations e.g. providing a range of resources and tasks; time	
		management; and group management techniques.	
31	Digital divide /	The gap between those who can access and use information and	Cedefop
	Digital gap	communication technologies (ICT) effectively and those who cannot.	
32	Digital literacy	Possession of skills in the use of information and communication	ForAge
		technologies.	
33	Digital "natives"	Those who have grown up with the new information and	ForAge
		communication technologies and possess mastery of them - unlike	
		many older people.	
34	Disability	A physical or mental impairment which has a substantial and/or long-	ForAge
		term adverse effect on a person's ability to carry out normal day-to- day activities.	
35	Disadvantaged	Excluded from social rights or from social life or whose situation is	Cedefop
		precarious.	

36	Distance learning	Education and training imparted at a distance through communication	Cedefop
		media: books, radio, TV, telephone, correspondence, computer or	
		video.	
37	Educational environment	Environment where the education and learning takes place – this can be much wider than schools and other places of formal learning, e.g. community centres, care homes, cultural centres, universities,	ForAge
		municipalities, etc. According to some theorists, almost any environment can be "educational".	
38	Educational gerontology	Includes the theory, study and practice of education for older people, education about ageing and the education of professionals and para- professionals in, for example, adult education, health and social care.	ForAge
39	e-learning/e-skills	Learning supported by information and communication technologies (ICT). May encompass multiple formats and hybrid methods: using software, Internet, CD-ROM, online learning or other electronic or interactive media.	Cedefop
40	Empowerment	Empowerment encourages older people to draw on and learn to extend their own capacities to make effective choices in life and to exercise autonomy and decision-making power in relation to their lives and their social environment (see "autonomy").	CINAGE (adapted)
41	Engagement	Actions taken to find (older) people who do not participate in (learning) groups; the ways in which connections are made between learning providers and such older people and the factors which encourage participation.	Mature (adapted)
42	Equality of educational opportunity	The principle that every person, regardless of age, social class, ethnic background or disability, should have equal access to educational provision and progression.	ForAge
43	Experience-based learning	The exploitation of experience to initiate, create and deliver learning. Based on the belief that adults, especially older adults, accumulate a body of skills knowledge and understanding through a lifetime of experiences.	LARA (adapted)

44	Experiential	Learning through experience, whether through 'life' or through	ForAge
	learning	classroom experiences, e.g. simulation games.	
45	Facilitation	Approach to teaching challenging the didactic model; elicits rather	LARA
		than imposes learning. The teacher, almost on a par with	(adapted)
		learners, acts as a catalyst for the sharing of experience. Thought to	
		be appropriate to older adults.	
46	Feedback	In educational situations this usually refers to information received	ForAge
		from students on the quality of their learning experience and opinions	
		on means of improvement. In later-life learning, securing feedback	
		from older learners is often regarded as fundamental.	
47	Financial literacy/	The ability of individuals to use knowledge and skills to manage their	ForAge
	competence	finances and make financial decisions effectively. Financial skills may be	
		particularly required in mid to later life in relation to access to, and	
		understanding of, financial services, pensions and retirement planning	
		and to cope with sudden changes in financial circumstances.	
48	Finitude	Awareness of, reflection on and preparation for, end-of-life.	ForAge
49	Formal learning	Learning that occurs in an organised and structured environment (e.g.	Cedefop
		in an education or training institution or on the job) and is explicitly	
		designated as learning (in terms of objectives, time or resources).	
		Formal learning is intentional from the learner's point of view. It	
		typically leads to validation and certification.	
50	Fourth Age	A term used loosely to refer to the period of life between the 'Third	ForAge
		Age (q.v.) and death. Usually characterised as relating to the very old	
		who are no longer active and need care and support. Rarely used in	
		association with those under 80 years.	
51	Functional	The ability to read and write at a level of competence that enables full	NRDC
	literacy	participation in social and economic life.	
52	Functional	The ability to use numbers and other mathematical concepts at a level	NRDC
	numeracy	of competence that enables full participation in social and economic	
		life.	

53	Geragogy	Theory, practice and research relating to the teaching of older people.	ForAge
54	Gerontology	The study of old age and the process of becoming old. Can be coupled with qualifiers such as 'Educational' or 'Social'.	ForAge
55	'Grey pound'	The economic power of older people as a group in society.	ForAge
56	Hard to engage	Persons difficult to attract into formal or non-formal learning and/or not suited by educational provision.	NRDC
57	Healthy ageing	The optimisation of opportunities for good health in later life "so that older people can take an active part in society and enjoy an independent and high quality of life".	EHN
58	Higher education	Education at university level; education at ISCED level 5 or above.	NRDC
59	ICT skills	The skills needed for efficient use of information and communication technologies.	Cedefop
60	Informal Learning	Learning resulting from everyday activities related to work, family or leisure. It is not normally organised or structured in terms of objectives, time or learning support. Informal learning is in most cases unintentional from the learner's perspective	Cedefop (adapted)
61	Information, advice and guidance (IAG)	A range of activities designed to help individuals to reflect upon and take educational, vocational or personal decisions .The term is passing out of use currently - for example, career advice professionals now tend to prefer the term "career education".	Cedefop (adapted)
62	Intergenerational learning	People of different generations studying together and/or teaching, and learning from, each other. Generations working together to gain skills, values and knowledge.	ForAge
63	Later-life	The period of life normally described as following retirement (q.v.) and/or beginning at a certain age in the chronological period 50 – 65 years .Later life can also encompass older workers, this status starting in some countries at the age of 40+ (see "older person", "older worker", "Third Age", "Fourth Age").	ForAge

64	Later-life learning	All aspects of formal, non-formal and informal learning undertaken by, and relevant to, older people.	ForAge
65	Learning by doing	Acquiring knowledge of, and skills in, an area by working or being active in the area. Action learning. Said by some to be a way of learning particularly suited to older people. (See "experience-based learning"; "work-based-learning").	ForAge
66	Learning difficulties and disabilities	Cognitive and/or physical impairments which are barriers to learning at any age.	NRDC (adapted)
67	Liberal adult education	Liberal non-formal and voluntary adult educational for all ages which is undertaken for its own sake and not for vocational reasons.	ForAge team
68	Life course	The sequence of socially and culturally defined events and roles through which the individual lives over time. The connections between the individual and the historical/socioeconomic contexts in which s/he lived are central.	ForAge
69	Lifelong learning	All learning activity undertaken throughout life which results in improving knowledge, know-how, skills, competences and/or qualifications for personal, social or professional reasons.	Cedefop
70	Life stages	The conceptualisation of life as passing through different stages. It may differ in different cultures but usually includes some variation of Birth, Infancy, Childhood, Adolescence, Adulthood, Old Age and Death. As life expectancy increases, some differentiation of Old Age is taking place (see "Third Age", "Fourth Age").	ForAge
71	Life-wide learning	Learning (formal, non-formal or informal) which takes place across the full range of life activities (personal, social or professional) and at any stage of life.	Cedefop
72	Literacy	Capabilities of a person in reading and writing .Term has acquired wider use, particularly in connection with adults – for example – cultural literacy, practical literacy (see also "digital literacy", "financial literacy" and "functional literacy").	ForAge

73	Meaning in life	Make sense of life; finding meaning in an individual life, normally	ForAge
		one's own. Reflection on meaning in life can be regarded as an aspect	
		of positive ageing.	
74	Memory	There are powerful cultural beliefs that memory deteriorates	ForAge
	problems	significantly in later life and, therefore, older people have more	
		difficulty in learning. While there are physical changes, there is strong	
		evidence that positive attitudes and mnemonic techniques can more	
		than compensate for any physical change.	
75	Mnemonic	A range of devices, approaches ,routines, habits, aids and techniques,	ForAge
	techniques	often based on scientific knowledge, which assist memory.	
76	Motivation to	Absence of motivation to learn among older people on grounds of age	ForAge
	learn	and lack of self-confidence is often regarded as a key issue.	
77	Mutual learning	Learning from each other and from the whole learning group. Often	ForAge
		regarded as a preferred form of learning for older people.	
78	Non-formal	Learning which is embedded in planned activities not explicitly	Cedefop
	learning	designated as learning (in terms of learning objectives, learning time	
		or learning support). Non formal learning is intentional from the	
		learner's point of view.	
79	Normal ageing	In some countries political and social policy development is based on	ForAge
		the notion of ageing as 'pathological' rather than 'normal'. Older	
		people are considered often as potential patients in need of medical	
		or institutional care than as normal people who happen to be older.	
80	Older learner	For policy and statistical purposes, older learners are frequently defined	ForAge
		as those aged 50+, who are involved in all forms of learning - formal,	
		non-formal or informal.	
81	Older person	Views vary on the chronological age at which a person may be defined	ForAge
		as "older". The ages of 50 or 55 years are often mentioned as the	
		starting point of "older age" but will often vary between countries	
		depending on pensions or retirement age. It is likely that in the future	
		the chronological definition of "older" will shift upwards.	

82	Older worker	People aged 50+, who are in employment or seeking employment, are	ForAge
		frequently defined as older workers.	
83	Open learning	System of learning which opens possibilities to all persons without limits – open university, open learning systems, open learning centres, etc. It is important that educational policies ensure that the "openness" is inclusive of older people.	ForAge
84	Participation rate	Adult participation in lifelong learning, i.e. the percentage of the adult population participating in education and training (EU Labour Force Survey benchmark is those aged 25-64 years).	LFS
85	Peer Learning	Learning between equals – which might be defined variously as people of the same age, same educational background, same interests etc. (see "mutual learning").	ForAge
86	Positive ageing	Taking a positive attitude to ageing, feeling good about oneself as an older person, continuing to engage fully in life and consciously facing up to the challenges it can bring.	ForAge
87	Policy	A statement of intent, procedures and outcomes intended to guide decisions and actions. National, regional and local governments often lack policies relating to learning of older people.	ForAge
88	Pre-retirement education	Courses/programmes of varied content aiming to prepare older workers for life after end of paid employment (see "retirement")	ForAge
89	Productive ageing	The term is used when older people produce goods or services, or develop the capacity to produce them. There is dispute about the definition of such "goods or services".	ForAge
90	Progression	What adult (including older adult) learners do next, normally at a higher level, in terms of study, employment or civic activity.	NRDC (adapted)
91	Quality of life	The standard of health, comfort, and happiness experienced by an individual or group (see "wellbeing").	ForAge
92	Reminiscence	Structured recall and sharing of memories, particularly by older people, and often with others. Held to contribute to health and wellbeing and to assist in the achievement of a sense of completeness and resolution.	ForAge

93	Re-socialisation	The process of learning new attitudes and norms required for a new	ForAge
		social role. For older people and retirees this may mean learning how	
		to integrate into new social groups (including educational groups such	
		as U3A) after working life.	
94	Retirement	The point at which an individual leaves paid employment. However,	ForAge
		the notion of absolute retirement is becoming increasingly challenged	
		in the 21 st century as different patterns of exit from paid employment	
		and of part-time employment for older people emerge.	
95	Self-directed	Learning by oneself without the aid of an instructor. May be	Cedefop
	learning	particularly relevant to those with limited mobility.	
96	Silver economy	The industry/sector focusing on providing older people, particularly	ForAge
		those with disposable income, with products and services. Older	
		people as drivers of economic growth, creating new markets for, e.g.,	
		technology services for wellbeing and health monitoring, health sports	
		and tourism. Educational implications relate to older people learning	
		to define needs for new products and services and to assess those	
		offered by the market.	
97	Skill	The ability to perform tasks and solve problems. Skills can be learned	Cedefop
		at any stage of adult life.	
98	Social exclusion	Exclusion from the rights, benefits and privileges of society, typically	ForAge
		as a result of poverty or belonging to a minority social group. The	
		provision of education and learning in later life is often claimed to	
		have a duty of promoting social inclusion for all older people.	
99	Social media	Social media are the online communications channels dedicated to	ForAge
		community-based input, interaction, content-sharing and	
		collaboration. There are websites/ applications dedicated	
		to forums, microblogging, (e.g. twitter); social networking (e.g.	
		Facebook), wikis, social bookmarking and social curation (content	
		sharing and evaluation). These are developing phenomena in which	
		older people, for various reasons, are less likely to participate.	

100	Spiritual learning	Learning about self in relation to others, the world and a higher purpose or power. Concerned with personal development, human	ForAge
		potential and 'ultimate meaning'. Regarded by some as a particular	
		feature of later life.	
101	Stereotyping	Characterising members of a social group (such as older people) with	ForAge
		the same attributes – normally negative.	
102	Third Age	Normally taken to refer to the earlier part of older age, often post- retirement, and characterised by activity, involvement and reasonable health. The term "third age" is said by some to be falling out of usage and is being replaced by "The time between work, retirement and old age".	Unesco (adapted)
103	Third sector	The sector encompasses voluntary and community organisations,	TSEP
		charities, social enterprises, and cooperatives, churches, non-	(adapted)
		governmental organisations as well as networks. Such organisations	
		are self-governing and constitutionally independent of the State and	
		do not distribute profits to shareholders.	
104	Transformative	Learning that occurs when students experience a <i>perspective</i>	ForAge
	Learning	transformation and begin to see the world in a new way, re-evaluating	
		their own assumptions, beliefs and behaviours in the light of new	
		experiences. Regarded by some as particularly relevant to later life.	
105	Transitions	The passage between one chapter of an adult's life and another.	LARA
		Examples: from working life to retirement; from family member to	(adapted)
		single status.	
106	University of the	There are several variants of the University of the Third Age (U3A)	ForAge
	Third Age;	making educational provision for older people. In continental Europe	
	University for	and worldwide, U3A is related integrally to a local university. In the UK	
	Third Age; Third	variant, U3As are self-help voluntary organisations engaged in non-	
	Age University;	vocational learning. Another variant (e.g. the Slovenian Third Age	
	U3A.	University) is a non-governmental organisation run by university	

		teachers, providing education for and about older people, for	
		personal growth, local development, research and guidance in	
		relation to paid, unpaid or voluntary work.	
107	Voluntarism	Voluntary (non-governmental) provision of services to religious, civil,	ForAge
		medical, educational, environmental and other sectors. Much	
		provision of services to older people takes place in the voluntary	
		sector.	
108	Wellbeing	How people feel and how they function, both on a personal and a	NEF
		social level, and how they evaluate their lives as a whole.	
109	Wisdom	Pragmatic intelligence. The capacity to be wise, rational and to make	ForAge
		balanced judgements. Sometimes associated with later life and the	
		knowledge and experience it may bring as in the "wisdom of the	
		elders".	
110	Work-based	Learning taking place through carrying out and reflecting on work	Cedefop
	learning	tasks in a real environment.	

Key to Sources

[43 of the terms in the Lexicon are derived from sources other than AEA and the ForAge Project. The sources are referenced below. Four of them (Cedefop, CINAGE, NRDC, Mature) have the term, or the term and definition, translated into other European languages. The number of other languages available in the original source is indicated in square brackets at the end of the reference]

Cedefop:	Terminology of European education and training policy: 100 Key Terms. Luxembourg: Cedefop (2008). <u>http://www.cedefop.europa.eu/files/4064</u> *[6]
CINAGE:	European Cinema for Active Ageing Grundtvig Project. <u>http://cinageproject.eu/en/package/research/glossary.html#g22</u> *[4]
EHN:	EuroHealthNet http://www.healthyageing.eu/
ForAge Team:	Forage: Building on European Experience. Grundtvig Project <u>http://www.foragenetwork.eu/en/</u>
NRDC:	European Adult Learning Glossary, Level 1. (National Research and Development Centre for Adult Literacy and Numeracy, Institute of Education, University of London), London (2008). <u>http://www.pedz.uni-mannheim.de/daten/edz-b/gdbk/10/adultglossary1_en.pdf</u> [28]
LARA:	Learning - a Response to Ageing. Grundtvig Project. http://www.laraproject.net/glossary.html
LFS:	Labour Force Survey User Guide. <u>http://epp.eurostat.ec.europa.eu/statistics_explained/index.php/EU_labour_force_surveymethodology</u>

Mature:	Making Adult Teaching Useful, Relevant and Engaging Project. Grundtvig Project	
	http://matureproject.eu/glossary	
	[7]	
NEF:	New Economic Foundation <i>Measuring Wellbeing: a guide for practitioners,</i> London (2012). http://www.neweconomics.org/publications/entry/measuring-well-being	
TSEP:	Third Sector European Policy network. http://www.lse.ac.uk/collections/TSEP/	
UK Office:	UK Office for the Third Sector.	
	http://www.cabinetoffice.gov.uk/third_sector.aspx	
UNESCO:	Glossary of Adult Learning in Europe. UNESCO - Institute for Education, Hamburg, (1999).	
	http://www.unesco.org/education/uie/pdf/glossary.pdf	
WHO:	World Health Organisation.	
	http://whqlibdoc.who.int/hq/2002/WHO_NMH_NPH_02.8.pdf	